

# **Carmen** Transportation

*Expect More*



# CARMEN CARES™

## SERVING YOUR TRUCKING NEEDS SINCE 1985

At Carmen, we're proud to be a 100% family owned and operated transportation company. We have close relationships with our customers and there is always a knowledgeable Carmen CSR, familiar with your account and able to assist you immediately. A modern fleet, courteous drivers and a company culture that puts customers first are just a few reasons why we say Carmen Cares™.



## TRUCKING HAS BECOME A TECHNOLOGY INDUSTRY

We continue to look favourably on ways we can successfully marry our personalized service capabilities with the merits of:

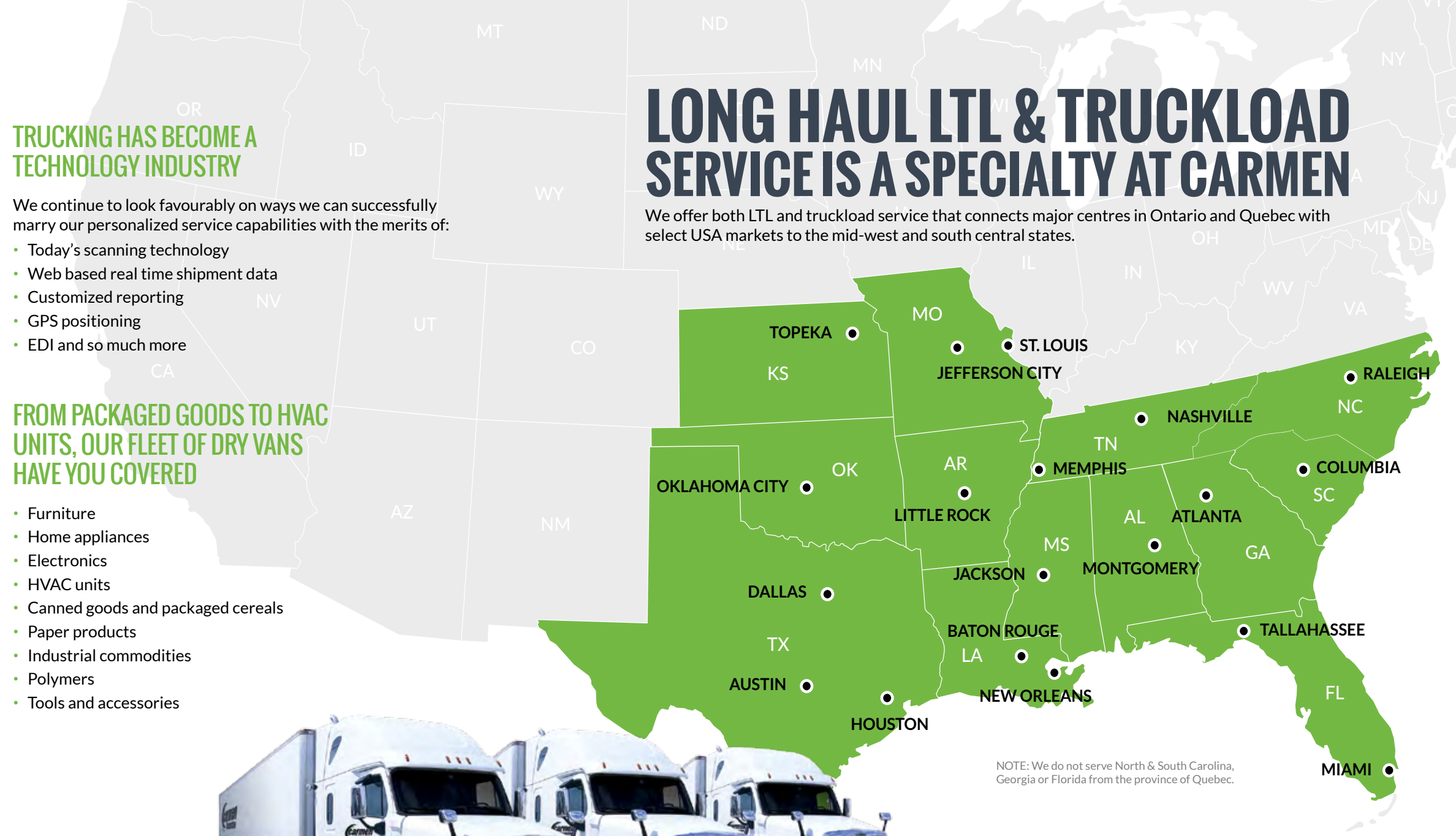
- Today's scanning technology
- Web based real time shipment data
- Customized reporting
- GPS positioning
- EDI and so much more

## FROM PACKAGED GOODS TO HVAC UNITS, OUR FLEET OF DRY VANS HAVE YOU COVERED

- Furniture
- Home appliances
- Electronics
- HVAC units
- Canned goods and packaged cereals
- Paper products
- Industrial commodities
- Polymers
- Tools and accessories

# LONG HAUL LTL & TRUCKLOAD SERVICE IS A SPECIALTY AT CARMEN

We offer both LTL and truckload service that connects major centres in Ontario and Quebec with select USA markets to the mid-west and south central states.



NOTE: We do not serve North & South Carolina, Georgia or Florida from the province of Quebec.



## WE'VE ALWAYS BEEN DEDICATED

Thirty years ago our company started as a contract fleet and to this day, we continue to serve our very first customer. Outsourcing your private fleet requirements to Carmen allows you to focus on running your core business and free up your capital. We take on the headaches from staffing and insurance to equipment purchases and maintenance. It's what we do best... EXPECT MORE™ with Carmen!

## LOCAL TRUCKLOAD SERVICE IS HOW IT ALL STARTED

A significant portion of our business is serving the greater Toronto and Golden Horseshoe areas with same day and overnight truckload service. However, when our customer needs something outside normal pick-up and delivery times, we do that too. When it has to get there now... we will find a way to accommodate your rush requirements. Our well trained driving staff, coupled with our experienced operational and CSR support translates to top notch service you can count on.

*Expect More*





**PARS PAPS**

## FREIGHT OUTSIDE OUR SERVICE AREA? NO PROBLEM.

We have a reliable partner carrier network to handle surges in activity and service to areas outside our core service area. It has been in place for a decade and is designed to more completely serve our existing client base. The advantages include:

- Fewer carriers to manage
- Consolidated and correct billing
- The same customer care team who knows you, your freight and your unique requirements manages each move
- Additional partner resources translates to more coverage and greater capacity

## OUR FREIGHT LOGISTICS SERVICES INCLUDE:

- LTL and truckload service to Atlantic Canada
- Road and rail LTL and truckload service to Western Canada
- Expedited team service throughout North America
- Transport of store fixtures, displays and other unusual freight
- Flatbed moves for your industrial products